

Deminion Small

Mortgage Loan Processor

Jacksonville, FL

To be an active employee who contributes to the Mission, Vision, and Values of the company. To interact, on a professional level with other employees. To give excellent performance, in order to translate my experience, knowledge, skills and abilities into value for the organization

Work Experience

Compliance Analyst

Special Counsel - Orlando, FL
December 2015 to July 2016

Special Counsel Staffing Agency, Jacksonville FL December 2015 – July 2016 Compliance Analyst

- Performed in-depth review and analysis within each quality control audit assigned.
- Re-evaluate audit findings, made recommendations per compliance guidelines.
- Develop, reviewed, and tested procedure specific test scripts.
- Receive and evaluate feedback on findings from internal and external business channels.
- Perform mortgage compliance loan reviews or assessments on mortgage servicing activity.
- Reported detected regulatory violations, weak controls or other potential areas of exposure
- Validated periodic reviews, audits of products and services to meet regulatory guidelines.
- Applied working knowledge of RESPA, TILA/Regulation Z, Consent Order, UDAAP, SCRA and NMS requirements.

Regional Account Manager

CBC Innovis - Jacksonville, FL
2014 to May 2015

Responsibilities

Keep business to business relationships, credit analysis, credit risk, Access data extraction, Excel spreadsheets and pivot tables.

Skills Used

Access data extraction, Excel spreadsheets and data access, create excel macros.

Data Processing Analyst

CMC - Jacksonville, FL
July 2014 to December 2014

Responsibilities

Adept in Programming Languages (HTML,Java,C++)

Used SQL server to connect database with other oracle versions

Test, maintain, and monitor computer programs and systems

Experience in understanding Stored Procedures, Stored Functions, Database Triggers, and Packages using SQL

Documented data quality and traceability documents for each source interface

Underwriter

PNC Mortgage - Jacksonville, FL
January 2013 to May 2014

Service and provide maintenance to homeowners

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Home Equity

Wells Fargo - Jacksonville, FL
February 2012 to January 2013

Assist supervisor with with team functions.
Help clients with delinquent accounts.
Provide hardship arrangements for clients.
Monitor calls and ensure compliance within guidelines
Collect and cure charged off accounts

Fraud Specialist

Citi - Dallas, TX
August 2010 to June 2011

Research accounts for fraud.
Trouble shoot customer inquiries
Open new lines of credit for clients

Collector 3

Citi - Dallas, TX
March 2008 to August 2010

Collect on delinquent credit card accounts
Provide payment arrangements for clients
Collect on charged off accounts

Education

Diploma

Lobias Murray Christian Academy - Dallas, TX
2004 to 2006

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Resumes you may be interested in:

[Darrell McBride](#) - Jacksonville, FL
Fidelity Investment Systems

[Lynnette Smith](#) - Jacksonville, FL
FIS / AppleOne Staffing

[Rayshan Williams](#) - Jacksonville, FL
Fidelity National Information Services

[Wantaise Davis](#) - Jacksonville, FL
Fidelity National Information Services
Inc

[James Frazier](#) - Jacksonville, FL
Deutsche Bank

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